



PRESS RELEASE

For IMMEDIATE RELEASE
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Curbside Pick-up starts Monday, July 6 at the New Haven Free Public Library!

NEW HAVEN – The New Haven Free Public Library (NHFPL) is pleased to announce curbside pick-up services starting on Monday, July 6.

"We are so excited to be launching NHFPL Curbside pick-up service at all 5 of our library branches," shared John Jessen, City Librarian and Director. "While we have seen enormous increases over the past three months in the usage of our electronic resources - for instance, 108% increase in ebooks and audio books borrowed on OverDrive! - we know that many of our users, just cannot wait for the feel of a book in their hand."

NHFPL Curbside Pick-up

- Curbside pick-up will be available by appointment at all NHFPL locations.
- You can start to request items on Monday, July 6.
- Each patron can request up to 10 books and 5 DVDs at a time.
- Requests will be kept for one week if not picked up as scheduled.
- As a reminder, all library materials currently checked out will be automatically renewed through July 31. There will be no overdue fines.
- Please use the library book drop to return your materials. Returns will not be accepted at the pick-up table.
- No donations are being accepted at this time.
- Returned materials will be quarantined for 72 hours before being placed back in circulation and removed from your account.

How to Request and Schedule Pick Up Library Materials

Step 1: You can place holds in the following ways:

- over the phone by calling your location
 - Fair Haven Library: (203) 946-8115
 - Ives Main Library: (203) 946-8135
 - Mitchell Library: (203) 946-8117
 - Stetson Library: (203) 946-8119
 - Wilson Library: (203) 946-2228
- by email at refdesk@nhfpl.org
- through live chat at nhfpl.org
- visit nhfpl.org, [log into your account](#), and place holds on the items you want to request

Step 2: Library staff will call you once your holds are filled to schedule a pick-up time. If you cannot be reached by phone, we will send you an email to contact us.

Step 3: Arrive at the library for your appointment, locate the curbside sign, and call the phone number on the sign to pick up your items.

Guidelines for Picking Up Library Materials

- Face masks must be worn at all times when picking up library materials
 - Maintain social distancing staying at least 6 feet (about 2 arms' length) from other people.
 - There will be no access to the inside of the building; restrooms are not available.
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About the New Haven Free Public Library

The New Haven Free Public Library welcomes nearly 900,000 visitors annually through our front doors and digital portals, realizing its mission of fostering lifelong learning, inspiring curiosity, and building community through shared access to resources, experiences, and opportunities for all. The library system includes the Ives Memorial Library on the historic New Haven Green, 24/7 online services, the Readmobile bringing books to early childhood learning centers, and four neighborhood libraries: Fair Haven, Mitchell, Stetson and Wilson. Now and tomorrow, the New Haven Free Public Library will transform lives and contribute to creating a strong, resilient, and informed community where everyone can thrive.



The New Haven Free Public Library is a 2019 winner of the National Medal for Museum and Library Service awarded by the Institute of Museum and Library Services. The National Medal is the nation's highest honor given to museums and libraries for distinctive service to their communities. For more information, visit nhfpl.org.

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